

Coastal Cheer Co. - 2026 Competitive Program

Terms & Conditions

🌟 Quick Glance - Must Know Points

- 💰 Fees must be paid before the first class.
- 🌂 No classes on public holidays.
- 📅 Classes run during school terms only (unless stated otherwise).
- 🎀 One free trial per person, per lifetime.
- 👕 Each athlete receives 1 medal, 1 bow, and 1 t-shirt per season (subject to size availability).
- 🏅 Skill badges awarded once per term; replacement badges \$1.
- 🚫 No refunds for missed classes or absences.
- 👶 Under 18s must move in groups of 3 or more at events.
- 🔥 Extreme weather: classes may be cancelled if above 37.5°C or heavy rain.
- 💬 All communication via email or text - parents must keep contact info current.
- 📄 Payment plans available; 5% admin fee applies.
- 👤 Positive behaviour and sportsmanship required at all times - zero tolerance for bullying, gossip, or harassment.
- 📷 Photos/videos may be used for marketing unless opted out in writing.
- 💙 You represent Coastal Cheer Co. - in and out of the gym.

Commitment / Attendance

- Athletes are expected to attend every training session, except for serious season-ending injuries or contagious illness.
- Absences due to illness on the day of training should be notified via text to 0475 145 359. Coaches will not respond outside working hours.
- During competitive season (approx. June-November), attendance is essential. Missing sessions can affect team routines and your athlete's role.
- Repeated absences may impact future team placement or position in routines. Coastal Cheer Co. reserves the right to adjust athlete positions or prohibit participation in competitions if attendance rules are not followed. The team comes first.

Communication

- Coastal Cheer Co. communicates primarily through **Band App** for competitive teams.
- All parents (and eligible athletes) must join their Band App group after enrolment.

Band App - Do's

- Calendar sync for training & event organisation
- Competition details and Q&A from Coastal Cheer Co.
- Team music for home practice
- Inspirational posts and skill updates
- Professional photo links for sharing with families
- Parent contact for carpooling and cheer-related info

Band App - Don'ts

- Do not notify coaches of absences or lateness via Band App (use the proper channels).



- Do not share videos/photos externally.
- Serious or repeated breaches may result in removal from events or programs.

Training Attire

- Team training uniform (top & shorts)
- Training bow
- No jewellery
- No long nails – must be kept short and neat
- Clean sneakers
- Water bottle
- Maintain hygiene

Competitions

- Events are mandatory. Only register if you can commit to all scheduled competitions.
- Missing competitions affects team performance and morale. Contact us prior to registering if any dates are an issue.

For Parents & Athletes

- Fees must be paid before the first class.
- No classes on public holidays.
- Classes run during school terms only (unless stated otherwise).
- One free trial per person, per lifetime.
- Each athlete receives 1 medal, 1 bow, and 1 t-shirt per season (subject to size availability).
- Skill badges are awarded once per term; replacement badges \$1.
- No refunds for missed classes or absences.
- Under 18s must move in groups of 3 or more at events.
- Extreme weather: classes may be cancelled if above 37.5°C or heavy rain.
- All communication via email or text – parents must keep contact info current.
- Payment plans are available; 5% admin fee applies.
- Positive behaviour and sportsmanship required at all times – zero tolerance for bullying, gossip, or harassment.
- Photos/videos may be used for marketing unless opted out in writing.
- You represent Coastal Cheer Co. – in and out of the gym.

General Terms & Conditions

- No classes on public holidays.
- Classes operate during school terms unless otherwise specified.
- Payment is required before participating in your first class.
- Each participant is entitled to one free trial class total.
- Each athlete will receive one medal, bow, and t-shirt per season (subject to sizing availability).
- Skill badges awarded once per term; replacement \$1 each.
- Registration form + Terms & Conditions form the agreement to participate. Terms may be



updated periodically.

- Program formats, benefits, and session durations vary by registration and will be outlined at sign-up.

Safeguarding Children & Young People

- All staff hold valid Working with Children Checks.
- Any concerns regarding child safety or abuse must be reported immediately.
- A strict Code of Conduct and Reporting Procedure is maintained.

Application to Participate

Parent/Guardian Responsibilities

- Complete the online registration form.
- Pay program fees in full.
- Ensure your child agrees to the Cheerleading Code of Behaviour.
- Comply with Coastal Cheer Co. policies and relevant laws.
- Keep contact details updated.

Eligibility

- Athlete is within the correct age range for the chosen program.
- No medical conditions that make participation unsafe without medical clearance.

Registration Process

- Registrations accepted until classes are full; waitlist opens once full.
- Incomplete or unpaid applications will not be processed.

Participant Benefits & Sessions

- Minimum 8 sessions per term; refunds only if classes are cancelled by Coastal Cheer Co. below 8 sessions.
- Make-up sessions at coach's discretion.
- Missed sessions are non-refundable.
- Medals presented around Week 9 of Term 2 during combined class performances.

Limitation of Liability & Release Waiver

- Participation carries inherent risks; Coastal Cheer Co. is not liable for injury, loss, or damage.
- Liability limited to a refund or resupply of services.
- You accept the risk of viral transmission, including COVID-19.
- Coastal Cheer Co. may seek medical treatment for your child in emergencies.

Financial Policy

- All fees are non-refundable and must be paid on time.
- Payment plans available (5% admin fee).
- Sibling discount: 5% off term fees.



- Crossover teams: 25% off second team fees.
- Competitive team fees invoiced for the entire season in advance; season statement provided for reference.

Uniforms & Event Fees

Event Fee Package

- Invoiced separately for competitions; includes athlete entry fees, extra training, gym hire, coach pay.
- Fees due before the competition; no athlete participates without full payment.

Competitive & Training Uniforms

- Ordered separately; payment required before uniforms are ordered.
- No refunds as uniforms are made to measure.

Cancellations, Refunds & Termination

- No refunds for missed sessions, holidays, sickness, or weather-related closures.
- Refunds only for medical conditions or program non-delivery.
- Participation may be terminated for unsafe or disruptive behaviour.
- Program details may change at management's discretion.

Extreme Weather Policy

- Classes cancelled if temperature exceeds 37.5°C or heavy rain occurs without undercover facilities.
- Updates sent via text/email.

Privacy

- Personal data used for program administration and communication.
- Protected under Coastal Cheer Co.'s Privacy Policy.

Photography & Media Use

- Consent required for marketing use; opt out by emailing coastalcheerco23@gmail.com.
- Names and school uniforms are never shown.
- Free annual professional photoshoot offered to participating families.

Social Media Policy

- Be respectful and positive online.
 - Negative content involving Coastal Cheer Co. is prohibited.
 - Breaches may result in disciplinary action or dismissal.
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Anti-Bullying & Harassment Policy

- Zero-tolerance stance.
 - Reports handled confidentially and seriously.
 - Everyone contributes to a positive, inclusive environment.
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Cheerleading Code of Behaviour

1. Always use good manners.
 2. The team comes before the individual.
 3. Coaches' decisions are final and for the team's benefit.
 4. Only mastered skills may be performed.
 5. No jewellery at training or performances.
 6. Maintain a positive, respectful attitude.
 7. Treat all coaches, staff, and volunteers with respect.
 8. Communicate injuries or concerns promptly.
 9. Represent Coastal Cheer Co. positively.
 10. Follow all health and safety directions.
 11. Respect all equipment and property.
 12. No profanity or abusive language.
 13. No teaching or stunting outside of class without supervision.
 14. Phones off during training.
 15. Be honest, kind, and committed at all times.
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Parents/Guardians & Spectators Code of Conduct

1. Be punctual and pay fees on time.
 2. Contact Coastal Cheer Co. directly with concerns.
 3. Support your athlete's attendance and effort.
 4. Stay updated via email and Band App.
 5. Focus on effort, not winning.
 6. Show appreciation to all teams and athletes.
 7. Respect officials, coaches, and volunteers.
 8. No gossiping or negative talk.
 9. Model good sportsmanship and respect.
 10. Breaches may result in three-strike disciplinary action or dismissal.
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Logo & Branding Use

- Coastal Cheer Co. name, logo, and branding may not be used without written permission.

Email: coastalcheerco23@gmail.com