

Coastal Cheer Co. - 2026 Program Terms & Conditions

Quick Glance - Must Know Points

For Parents & Athletes

-  **Fees** must be **paid before the first class**.
-  **No classes on public holidays**.
-  **Classes run during school terms only** (unless stated otherwise).
-  **One free trial per person**, per lifetime.
-  Each athlete receives **1 medal, 1 bow, and 1 t-shirt per season** (subject to size availability).
-  **Skill badges** are awarded once per term for free; **replacement badges \$1**.
-  **No refunds** for missed classes or absences.
-  **Under 18s** must move in groups of 3 or more at events.
-  **Extreme weather:** Classes may be cancelled if above 37.5°C or heavy rain.
-  **All communication** via **email or text** – parents must keep contact info current.
-  **Payment plans** are available. 5% admin fee applies.
-  **Positive behaviour and sportsmanship** required at all times – zero tolerance for bullying, gossip, or harassment.
-  **Photos/videos** may be used for marketing unless opted out in writing.
-  **You represent Coastal Cheer Co.** – in and out of the gym.

General Terms & Conditions

- No classes will run on public holidays.
- Classes operate during school terms unless otherwise specified.
- Payment is required **before** participating in your first class.
- Each participant is entitled to **one free trial class total**.
- Each athlete will receive one **medal, bow, and t-shirt per season** (subject to sizing availability).
- Skill badges are awarded **once per term** to those who master a skill; replacements cost \$1 each.

Your child's **Registration Form** and these **Terms and Conditions** form the agreement to participate in Coastal Cheer Co. programs. Terms may be updated from time to time. Program formats, benefits, and session durations vary depending on registration and will be clearly outlined at sign-up.

Safeguarding Children and Young People

Coastal Cheer Co. is committed to providing a **safe, inclusive, and respectful environment** for all participants.

- All staff hold a **valid Working with Children Check**.
- Concerns regarding child safety or abuse must be reported immediately.
- We uphold a strict **Code of Conduct and Reporting Procedure**.



Application to Participate

(a) Parent/Guardian Responsibilities

- Complete the **online registration form**.
- Pay program fees in full.
- Ensure your child agrees to the **Cheerleading Code of Behaviour**.
- Comply with Coastal Cheer Co. policies and relevant laws.
- Keep your **contact details updated** for all communication.

(b) Eligibility

You warrant that your child:

- Is within the correct age range for the chosen program.
- Has no known medical conditions that make participation unsafe without medical clearance.

(c) Registration Process

- Registrations are accepted until classes are full.
- Once full, a **waitlist** will open, and offers will be sent in order..
- Incomplete or unpaid applications will not be processed.

Participant Benefits & Sessions

- Minimum of **8 sessions per term**; refunds will only apply if classes are cancelled by Coastal Cheer Co. below 8 sessions per term.
- Make-up sessions may be arranged at the coach's discretion.
- Missed sessions (for any reason) are **non-refundable**.
- Medals are presented around **Week 9 of Term 2** during combined class performances.

Limitation of Liability & Release Waiver

You acknowledge:

- Participation carries **inherent risks**; Coastal Cheer Co. is not liable for injury, loss, or damage.
- Our liability is limited to a **refund or resupply of services**.
- You accept the **risk of viral transmission**, including COVID-19.
- Coastal Cheer Co. and its representatives have your **permission to seek necessary medical treatment** in an emergency.

Financial Policy

- All fees are **non-refundable** and must be paid on time.
- **Payment plans** available (5% admin fee applies).
- **Sibling discount**: 5% off term fees.
- **Crossover teams**: 25% off second team fees.
- Contact us to set up payment plans: **coastalcheerco23@gmail.com**

Cancellations, Refunds, and Termination

- No refunds for missed sessions, holidays, sickness, or weather-related closures.



- Refunds considered **only** for medical conditions or program non-delivery.
- Coastal Cheer Co. may terminate participation for unsafe or disruptive behaviour.
- Program details (dates, times, locations) may change at management's discretion.

Extreme Weather Policy

Classes may be cancelled if:

- Temperature exceeds **37.5°C** or heavy rain occurs without undercover facilities.
- Updates will be sent via **text and/or email**.

Privacy

- Personal data collected is used for program administration and communication.
- Protected under Coastal Cheer Co.'s **Privacy Policy**.

Photography & Media Use

- You consent to your child's image being used for **marketing purposes**, unless you opt out by emailing **coastalcheerco23@gmail.com**.
- Names and school uniforms are **never shown**.
- Free annual **professional photoshoot** available for families who have consented to marketing use, optional participation.

Social Media Policy

- Be respectful and positive when posting online.
- **No negative or inappropriate content** involving Coastal Cheer Co.
- Breaches may result in **disciplinary action or dismissal** from the program.

Anti-Bullying & Harassment Policy

- Coastal Cheer Co. has a **zero-tolerance** stance on bullying or harassment.
- All reports will be handled confidentially and seriously.
- Everyone is responsible for contributing to a **positive, inclusive environment**.

Cheerleading Code of Behaviour

1. Always use good manners – "please" and "thank you."
2. The **team comes before the individual**.
3. Coaches' decisions are final and for the benefit of the team.
4. Only mastered skills may be performed.
5. **No jewellery** at training or performances.
6. Maintain a **positive, respectful attitude** – gossip, bullying, or negativity are not tolerated.
7. Treat all coaches, staff, and volunteers with **respect**.
8. Communicate injuries or concerns promptly.



9. Represent Coastal Cheer Co. positively inside and outside the gym.
10. Follow all **health and safety directions**.
11. Respect all **equipment and property**.
12. No profanity or abusive language.
13. No teaching or stunting outside of class without supervision.
14. Phones off during training.
15. Be honest, kind, and committed at all times.

Parents/Guardians & Spectators Code of Conduct

1. Be punctual and pay fees on time.
2. Contact us directly for concerns: **coastalcheerco23@gmail.com**
3. Support your athlete's attendance and effort.
4. Stay updated via email and Band App.
5. Focus on effort, not winning.
6. Show appreciation to **all** teams and athletes.
7. Respect officials, coaches, and volunteers.
8. No gossiping or negative talk.
9. Always model **good sportsmanship** and respect.
10. Breaches may result in **three-strike disciplinary action or dismissal**.

Logo & Branding Use

The **Coastal Cheer Co. name, logo, and branding** may not be used without written permission from **Program Owner - Allison Sack**.

✉ Email: **coastalcheerco23@gmail.com**